MHCC/MEDCHI SUMMER SYMPOSIUM

Improving Access Through a Digital Front Door Strategy

Friday, June 27, 2025

(12:00PM-1:00PM)

Register here: **ZOOM**





- Understand why a digital front door is important to improve patient access, engagement, and overall experience
- Learn how telehealth plays a role in improving increased accessibility, reduced costs, improved convenience, and better management of chronic conditions
- ♣ Receive actionable tips to optimize use of patient portals to facilitate convenient and secure access to health information, enhance patient-provider communication, and improve overall patient engagement

PRESENTERS

Alex Nason, Director of IT Innovation, *Frederick Health* **Christina Poffenberger**, Practice Manager – Otolaryngology, *Frederick Health Medical Group*

Questions? Contact Melanie Cavaliere melanie.cavaliere@maryland.gov

AMA PRA Category 1 Credits: 1.0

Accreditation Statement

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of MedChi, the Maryland State Medical Society and the Maryland Health Care Commission. MedChi is accredited by the ACCME to provide continuing medical education for physicians.

Designation Statement

MedChi designates this virtual meeting for a maximum of 1 AMA PRA Category 1 Credits. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



