May 14, 2020

The Honorable Lawrence J. Hogan, Jr. Governor of Maryland 100 State Circle Annapolis, Maryland 21401

Re: FY 2021 Medicaid Provider Rates

Dear Governor Hogan,

The signatory organizations and the families and individuals we serve want to thank you for your leadership during this crisis and for the support you have provided the health care community throughout your Administration. We applaud these efforts and request your continued support by ensuring that the Fiscal Year 2021 budget contains the mandatory 4% rate increase designated for community behavioral health, developmental disabilities, complex medical needs, and senior care services.

Prior to the COVID-19 pandemic, many providers in the behavioral health, developmental disability, medically complex, and senior care communities were at a crossroads. Due to chronic underfunding coupled with rising costs, providers were either operating in the negative or with very small margins. Unlike other businesses that can pass added costs on to consumers, these programs do not have this option. The Marylanders they serve are either on Medicaid, which reimburses at a set rate that must be used to cover all expenses; receive subsidies through the State grant program; or pay out-of-pocket on fixed incomes and cannot afford higher fees.

As is the case with hospitals and other essential service providers, these professionals have been upended by the COVID-19 pandemic. It is unclear how these community organizations will withstand this challenge and whether the provider network will be sufficiently robust to meet a steady or increased demand for critical services after this crisis has passed. Providing the full 4% rate increase in the Fiscal Year 2021 budget is essential for the ongoing viability of these provider organizations and for the health and safety of the individuals they serve. The COVID-19 pandemic has exacerbated a workforce crisis that was near a breaking point *before* the outbreak. Adequate service rates are essential to maintaining skilled staff in the midst of the COVID-19 crisis and in ensuring there will be sufficient staffing levels to serve our friends and family members post-crisis.

We appreciate the budget challenges the State will face going forward and understand that there will undoubtedly be reductions in current budget allocations for Fiscal Year 2021. However, we collectively request that as you move forward with your budget evaluation and decision making there remains a commitment to maintain the full 4% rate increase for these essential services. It is not only the viability of the provider community that is at stake but also the State's ability to continue to reduce unnecessary emergency department and inpatient utilization throughout the pandemic and beyond. This public health emergency has made it clear that critical health care services must not be taken for granted or jeopardized by lack of sufficient funding. Seniors, people with complex medical needs and developmental disabilities, and those who rely on behavioral health services, will have nowhere to turn if budget cuts decimate these vital services.

## Sincerely,

Abilities Network

Adventist HealthCare Behavioral Health and

Wellness Services

Alzheimer's Association of Greater Maryland

**Appalachian Crossroads** 

Archway Station Ardmore Enterprises

Arrow Child & Family Services

Arundel Lodge

Aspire Wellness Center, Inc.

Athelas Institute

Baltimore City Substance Abuse Directorate

Baltimore Crisis Response, Inc. Baltimore Harm Reduction Coalition Behavioral Health Partners of Frederick Behavioral Health System Baltimore

Bello Machre Benedictine

Board of Child Care

CALMRA

Calvert County Behavioral Health

Caroline Center

Carroll Co. Youth Svc Bureau

Catholic Charities

Catholic Charities of Baltimore

Center for Children Center for Social Change

Cerentiy, Inc.
Channel Marker

Charles Co. Freedom Landing Chesapeake Care Resources

Chesapeake Center

Chesapeake Home Health Care

CHI

Chimes, Inc.

Community Connections
Community Living, Inc.
Community Options
Community Residences
Companions, Inc.

Compass

Cornerstone Montgomery

Corsica River Mental Health Services

Creative Options, Inc. Crossroads Community Delmarva Community Services

Eastern Shore Behavioral Health Coalition

Maryland Association of Adult Day Services Maryland Association of Community Services

Maryland Coalition of Families

Maryland Coalition on Mental Health and Aging

Maryland Community Connection

Maryland Inclusive Housing Corporation

Maryland Psychiatric Society
Maryland Rural Health Association

Maryland Senior Citizen Action Network Maryland-DC Society of Addiction Medicine

Maryland-National Capital Homecare

Association

MedSource Community Services

Mental Health Association of Maryland

Mentor Network

Mid Shore Behavioral Health Mid-Atlantic Human Service Corp.

Mosaic Community Services

National Alliance on Mental Illness, Maryland

National Association of Social Workers,

Maryland Chapter

National Council on Alcoholism and Drug

Dependence, Maryland Chapter

**NCIA** 

New Horizons Supported Services, Inc.

NorthStar Special Services, Inc.

Omni House, Inc.

On Our Own of Maryland Parker Psychiatric Services Inc

Pathways, Inc.

PDG Rehabilitation Services, Inc.

Penn-Mar Human Services People Encouraging People Powell Recovery Center

Pressley Ridge

Progress Unlimited, Inc.

Prologue, Inc. Providence Center

Psychotherapeutic Treatment Services, Inc.

Ray of Hope

Regeneration Project

Rehabilitation Systems, Inc. Resource Connections Inc.

Richcroft

San Mar Children's Home Service Coordination, Inc. Shared Support Maryland **EBED Community Improvement** 

eMerge EPIC

EveryMind, Inc.

Families First Counseling Family Services Foundation

Family Services, Inc. Flying Colors of Success

Forward Visions Friends Aware Gallagher Services

Garrett County Lighthouse

Goodwill Ind. of the Chesapeake (STEP) Goodwill Industries of Monocacy Valley Greater Washington Society for Clinical Social

Work

Harford Belair Community Mental Health Center Head Injury Rehabilitation and Referral Services

Hope Health Systems

Horizon Foundation of Howard County

Humanim

Inspired Options Inc.

Institute for Behavior Resources

Itineris

**Jewish Community Services** 

**JSSA** 

Jubilee Association of Maryland Key Point Health Services

L.I.F.E. Inc.

La Clinica del Pueblo Langton Green

Latter Rain

Leading By Example, LLC

Licensed Clinical Professional Counselors of

Maryland

Life Renewal Services
LifeSpan Network
Linwood Center
Lourie Center

Lower Shore Clinic

Lt. Joseph P. Kennedy Institute

Maryland Addictions Directors Council

Maryland Association for the Treatment of Opioid

Dependence

Sheppard Pratt Health Systems

Shura

Somerset Community Services

Southern Maryland Community Network

Spectrum Support Spring Dell Center

St. Peter's Adult Learning Center

**Star Community** 

Sunrise Community of Maryland

Target Community
The Arc Baltimore
The Arc Carroll County

The Arc Central Chesapeake Region

The Arc Maryland

The Arc Montgomery County

The Arc Northern Chesapeake Region

The Arc of Frederick County
The Arc of Howard County
The Arc Prince George's County
The Arc Southern Maryland
The Arc Washington County
The Center for Life Enrichment

The Children's Guild The Coordinating Center The Harford Center

The League for People with Disabilities
The Maryland Clinical Social Work Coalition
The Mental Health Center of Western MD
The National Academy of Elder Law Attorneys,

Maryland/DC Chapter

The Prince George's County Provider Council

The Rock Creek Foundation Therapeutic Living for Families Thrive Behavioral Health, LLC

UMMC - Div. Community Psychiatry Unified Community Connections

United Community Supports of Maryland Upper Bay Counseling & Support Svcs

Vesta, Inc.

Volunteers of America/Chesapeake

Way Station, Inc.

Wicomico Co. Health Dept. WIN Family Services, Inc. Work Opportunities Unlimited

cc: Boyd K. Rutherford, Lieutenant Governor, State of Maryland Robert R. Neall, Secretary, Maryland Department of Health

David R. Brinkley, Secretary, Maryland Department of Budget and Management

Diane M. Croghan, Deputy Chief of Staff, Governor's Office