

## **Resource Guide**

- 1. Affordable Housing (Rooms/Efficiencies/Apts)
  - a. Rooms for Rent
  - b. Market Rate Rentals
  - c. Income Based Rentals
- 2. Shelters
- 3. BGE/Utility Assistance
- 4. Food/Clothing Resources
- 5. Families and Pediatric Resources
- 6. Senior Housing and Resources
- 7. Substance Abuse Inpatient and Detox Programs
- 8. Transportation Resources
- 9. Employment
- 10. Undocumented Clients and Immigrant Client Resources
  - a. Primary Health Care
  - b. Specialty Health Care Services
  - c. Mental Health Services
  - d. Immigration Services
  - e. Other Resources
- 11. Legal Services
- 12. Behavioral Health Resources
- 13. Additional Resources
  - a. Crisis Hotlines
  - b. Disability Assistance
  - c. Financial & Income Assistance
  - d. In-Home Care
  - e. Other Resources
- 14. Federally Qualified Health Centers
- 15. Eviction Prevention

#### **New Organization of the Case Management Guide**

- 1. Resources will be alphabetized by organization or resource name
- 2. Resources will be put in a table format to remain consistent and organized
- 3. When new sections or subsections are added, be sure to flag and bookmark accordingly
- 4. Before adding a new resource, Command-F and search the resources to be sure it has not already been added
- 5. Please maintain this format to ensure that this guide stays organized and up-to-date
- 6. If you do not have access to edit the document, please email Kim Carroll with your updates.

# 1. Affordable Housing

### 1a. Rooms for Rent

Name	Contact info Number	Location + Cost + Other
Allen	443-762-2242	Rooms are \$550/mo minimum located at White Ave
Anderson Davis	443-415-3455 andersondavisII@aol.com	
Doc Enterprise	443-253-4823 dockllc@netzero.net	
Eddie	240-353-8640	Inexpensive rooms for rent
James	443-865-8604	3 houses: 2908 Ridgewood, 2926 Edgecomb, 2661 Park Heights Towers (all in West Baltimore), approx \$125/wk depending on location and room size. Has furnished rooms. Prefers tenants with social security or employment income.
JWOO LLC	443-488-1924 240-593-1543	\$500/mo includes cable & BGE, buildings in Northwest and West Baltimore
Darlene at Keyhole Services	410-225-7330 202-247-8440	Rents to couples
Martin McNair	443-741-1028	
Mayflower Mgmt.	410-357-5240 347-582-7749	
Mike Bradley	410-804-7926	

Mohammed	443-228-8295	Has multiple houses in West Baltimore, approx rent \$135/mo depends on location and room size
Mrs. Brown	410-842-7803	
Paris	443-415-4330	Has several rooms available \$425/mo Lanvale St.
Randi	410-963-9043	Has multiple rooming houses
Rent My Room	443-345-9924	3 locations: McKean Ave, Penrose Ave, Poplar Grove (all in West Balt) prices range from \$137.50/wk to \$150/wk depending on location and size.
Renter's Unlimited	443-825-5695	
Robin	443-538-2000	
S. Witherspoon	443-630-6421	Can share a room with a roommate
Victoria	443-340-7339	4 houses adding 2 more, all registered with city and include housekeeping for common areas \$140/wk approx depends on location and room size
Windsor Mills	410-831-2674	8 miles west of Northwest Balt Co.

### **1b. Market Rate Rentals**

Name	Phone
1645 North Calhoun Street BL, LLC	410-383-2980
2436 North Charles St, LLC	443-990-1431
720 Newington LLC	410-989-1243

910 St Paul St LLC	443-562-1171
American Management	410-366-2100
Bay Properties	410-370-5369
Beal Management, LLC	443-963-3131
BKS Enterprise LLC	410-925-7571
Blue Ocean Bristol, LLC	443-278-9322
Blue Star Property Management LLC	410-276-7827
BMR Management, LLC	410-327-0764
Brian Mead	443-418-3465
C. Brown Properties	410-521-7050
Charm City Rehab, LLC	347-493-6130 or 443-869-2363
City Place Leasing/Orchard Gardens Apartments	410-728-6100
Cora House	301-442-4202
Corner Stone Investment Management, LLC	410-537-0048
Denise Uhrin	410-808-0230
Dominion Management	410-727-4305 x157
ETG Associates/Renaissance Plaza	410-728-1114

Fields Management Corp	410-889-4943
Frederick Douglas Apts	410-383-2980
Gilmor, LLC	301-233-3049
GoJo Management	410-913-7918
Greens at Forest Park LLC	410-448-3552
India Whitlock	215-422-2024
KH Rental Properties, LLC	410-925-6731
Liberty Rose, LLC	301-233-3049
Mark Owens	443-310-8325
Monique Hawkins	301-233-3049
Palmer Courts Apartment	732-972-4932 or 410-542-2255
Phoenix Garden LLC	410-800-5005
Premier Property Management	410-52-1078 x3
REIS, LLC	202-246-1585 or 443-550-7347
Reisterstown Square Apartments	443-358-3211
Reservoir Hill Housing, LLC	410-383-8828 or 410-523-1812
Respectable Property Management	443-846-1145

Sage Management	443-413-1407
Sharp Leadenhall Apts	410-727-2677
Snowden Properties	443-300-7113
SSAM III, LLC	301-760-8446
Stern/Broadway Financial, LLC	410-889-6800 or 443-990-1431
Stern/Morrell Financial LLC	410-889-6800 or 443-990-1431
Ultimate Home Realty	443-528-7289
Vaughn Barrier	443-547-7965 or 443-977-6379
VIP Rentals	410-698-1111
Willow Homes and Winston Homes, LLC	443-677-9143

### **1c. Income Based Rentals**

Name and Address	Contact Info	Application Info	Client Requirements

Barclay Greenmount Apts 1734 Guilford Ave, Baltimore, MD 21202	410-837-0930	Applications accepted Tues and Thurs from 10a-12p	Client must complete in person and provide current state ID
Clay Courts Apts 1613 E Chase St, Baltimore, MD 21213	410-675-6373	Clients must complete in person. Applications accepted Tues and Thurs from 9a-11a	Clients must bring social security cards for household, birth certificates for household, and ID's for household, and provide income for household which is not older than 120 days.

### 2. Shelters

Name and Address	Contact Info	Hours	Additional Info
American Rescue Workers 11 W. Clement Street	410-566-3300	M, Tu, W, Sa: 6pm-7am, Thur, Su 4:30pm-7am	
Baltimore County Homeless Unit	410-853-3000	Call every day at 8:30a for shelter placement in the county	
Baltimore Outreach Services 701 S Charles St, Baltimore, MD 21230	410-752-1285		Women & children only
Baltimore Rescue Mission 4 N central Street	410-342-2533	Everyday: 24 hours Intake 9am-5pm	

Family Crisis Center 10 Dunmanway 2, Dundalk, MD 21222	410-828-6390		Domestic violence only
Helping Up Mission 1029 E. Baltimore Street	410-675-7500	Everyday 2:30pm-8am	
House of Ruth Baltimore, MD	410-889-0840		Domestic violence only
Karis Home 1228 E. Baltimore Street	410-342-1323	Everyday: 5pm-8am, Intake M-F: 8am-5:30pm	Women & children only
Loving Arms 3313 Oakfield Ave	410-367-5869 443-415-1174	Everyday: 24 hours	Provides shelter for homeless youth
MCVET-Veterans 301 N. High Street	410-576-9626	Everyday: 9am-5pm Intake Everyday: 9am-4pm	
My Sister's Place 19 W. Franklin Street	410-727-3523	Everyday: 7am-7pm	Day shelter for women & children's day shelter
Project Plase - Men 201 E. North Ave	410-837-1481 Intake: 410-837- 1400, ext. 221 or 210	Everyday: 24 hours	
Project Plase - Women 139 E. North Ave	410-539-5177 Intake: 410-837- 1400, ext. 221 or 21	Everyday: 24 hours	
Salvation Army/Booth House 114 N. Calvert Street	410-685-8878	Everyday: 24 hours Intake M-F: 12-4pm	

Sarah's House 1114 Mount Street	410-396-2204	Everyday: 24 hours Intake: 9am-3pm	Intact families as well as single-headed households
Weinberg Housing and Resource Center 620 Fallsway	443-478-3777	Everyday: 2 hours	
YES Center 2315 N. Charles, 1 <sup>st</sup> floor	410-235-7744	Drop-in Hours: Mon, Tues, Thurs 3p-7p, Wed 11:30a-1:30p	Day shelter for youth ages 14-25 and their children

## 3. BGE/Utility Assistance

Name	Link
2-1-1 Utility Assistance Results (City)	http://211md.org/211provider-md-search- results?org=2046&Count=15&NameOnly=True&pst=Coverage&sort=Proximit y&Country=United+States&Search=Utility+Bill+Payment+Assistance&PostalC ode=&x=0&y=0
2-1-1 Utility Assistance Results (County)	http://211md.org/211provider-md-search- results?org=2046&Count=15&NameOnly=True&pst=Coverage&sort=Proximit y&Country=United+States&Search=Utility+Bill+Payment+Assistance&PostalC ode=&x=0&y=0
BGE Community Resource Guide	https://www.bge.com/SiteCollectionDocuments/2015- 2016%20English%20Purple%20Book.pdf
Franciscan Center BGE Assistance	http://fcbmore.org/guest-services/bge-assistance/

## 4. Food/Clothing Resources

Name	Link	Addition Info
Food Supplement Program Deductions and Allotments	http://dhr.maryland.gov/documents/FIA/FIA-Action-Transmittals/FY-2017-Action-Transmittals/AT-17-08%20MINIMUM%20STATE%20SUPPLEMENT%20(MSS).pdf	
Maryland Child and Adult Care Food Program	https://www.benefits.gov/benefits/benefit-details/5901	Provides reimbursement for meals and snacks served in eligible child care centers, adult day care centers, family child care homes, and after-school programs. In order to be eligible for cash reimbursement, meals and snacks must meet specific nutrition requirements.

## 5. Family and Pediatric Resources

Name	Contact Info	Additional Info				
Child Development Early	Child Development Early Intervention Services					
Baltimore City Infants and Toddlers	410-396-1666	Ages 0-3yo				
Baltimore City Child Find	443-984-1011	Ages 3yo-5yo and children 5yo+ homeschooled				
Counseling and Behavioral Intervention for 0-6yo Includes parenting/parent-child interaction modalities						
Kennedy Krieger Family Center	Main: 443-923-5900 Intake: 443-923-5980					

University of Maryland Secure Starts	410-328-5881	
In-Home Therapy for Ch	ildren 6yo and older, adults, family	
King Health Services	410-578-4340	
Thrive Behavioral Health	410-780-5203	
Time Organization	410-225-0062	May be a longer wait time than other agencies for in-home therapy
Parenting		
Parenting Education and Support	Contact Wanda Ashley for updated Schedule 410-889-2300 x1208	
School-Related Assistan	ce for Homeless Children	
Baltimore City Public School Homeless Liaison	Allen Blackwell, 410-396-0775; 443-310-5933 anblackwell@bcps.k12.md.us	
Baltimore County Public School Liaison	Erika Hamlet, 443-809-6485, ehamlet@bcps.org	
Public Justice Center attorney	Monisha Cherayil, 410-625-9409 x234, cherayilm@publicjustice.org	

# 6. Senior Housing Resources

Name	Contact Info	Link	Additional Info

Belvedere Green / Woodbourne Woods	Applications can be mailed by calling <b>410-433-7255</b> .		62+/those with disabilities, independent living, 30% of income.  Completed application will put clients on wait list.
Bon Secours Benet House	Clients can call <b>410- 566-0701</b> to schedule an interview for the wait list.		62+ only on wait list, wait list is approx 2 years long.
Catholic Charities Senior Communities		http://www.catholiccharit ies-md.org/senior- housing/	
Congregate Housing Services Program		http://aging.maryland.gov /Pages/CHSP.aspx	
CSI Senior Living		http://www.csi.coop/en/locations/MD	
Eligibility Requirements for Select Income- Based Federal and State Programs		http://aging.maryland.gov /Pages/CHSP.aspx	
Habitat America Senior Living		https://habitatamerica.co m/communities/?senior=1 &sta=Maryland&cou=Balti more+City&cit=Baltimore	
Local Area Agencies on Aging		http://msa.maryland.gov/ msa/mdmanual/10da/htm l/dalocal.html	
Mary Harvin Sr Apartments	Clients can be added to waitlist by	http://www.maryharvinse niorapts.com/Apartments /module/map and directi	Income based apartments for 62+, minimum income \$15,000/yr,

	phone at <b>443-835-</b> <b>2077</b>	ons/property%5Bid%5D/2 19624/	maximum income \$30,900/yr. Currently on a waitlist.
Maryland Access Point		https://www.marylandacc esspoint.info/consumer/in dex.php	
Ruscombe Gardens 4800 Yellowwood Ave, Baltimore Md 21209		http://www.preservation management.com/rental/ property/ruscombe- gardens	
Senior 2017 Community Resource Guide		http://health.baltimorecit y.gov/sites/default/files/S enior%20Resource%20Gui de%202017.pdf	
Weinberg Senior Apartments		http://weinbergapartments.com/	

# 7. Substance Abuse Inpatient and Detox Programs

Facility	Services	Address	Contact	Insurance Accepted
Baltimore Crisis Response	Mental Health and SA Tx	Greenwich Ave, Baltimore MD	P: 410-433-5175	Medicaid and Medicare only
Bayview	Detox, Inpatient services	4940 Eastern Ave, Baltimore, MD 21224	P: 410-550-0100	Any

Broadway Center for Addiction		911 N. Broadway Baltimore, MD 21205	410-955-5439 Inpatient Unit- 410-955- 5104 Steve Miller- 410-614- 8791	
BSAS	Substanc e Abuse Hotline	Tower II, 100 S Charles St 8th floor, Baltimore, MD 21201	P: 410-637-1900	Medicaid or Medicare
Cara's House Druid House CDC/Transitional Housing Program			P: 410-342-1323 P: 410-523-1350 (ask for Taralynn Thrasher)	
Chemical Dependency Unit	Detox, Inpatient Services	Mason F. Lord Building, 4940 Eastern Avenue, A2 East, Rm 202, Baltimore, MD 21224	P: 410-550-1910 F: 410-550-2671	Medicaid
Concerta Greenmount	Methado ne maintain	428 E 25th St, Baltimore, MD 21218	P: 410-617-0142	Medicaid
Family Health Center		315 N Calvert St	P: 410-500-5600, ex. 19617	See - <u>Baltimore FQHC</u>
Gaudenzia	Detox, Inpatient Services	4615 Park Heights Ave Baltimore, MD 21215	P: 443-423-1500	Any
Glass	Methado ne Maintain	3635 Old Ct Rd # 405, Pikesville, MD 21208	P: 410-225-5452	Medicaid
Healthcare Access			P: 410-864-2313	

Helping Up Mission			P: 410-675-7500	
Hope House	Detox, Inpatient Services	26 Marbury Drive Crownsville, MD 21032	P: 410-923-6700 F: 410-923-6213	Medicaid
Hudson Health Services	Detox, Inpatient Services	1506 Harting Drive, Salisbury, MD 21801	P: 410-219-9000 F: 410-219-5112	Aetna, Beacon, Medicaid, United, Highmark, Health Smart, Carefirst BCBS, Conifer
I Can't We Can		4432 Park Heights	P: 410-728-5174 F: 410-728-5129	
ITU at Johns Hopkins (Meyer 3)			P: 410-955-8030	Normally go through ER
JHH Detox/Melva Jones	Benzos, alcohol and opiates detox	1700 N. Caroline St- Mt. Zion Church	P: 410-837-1525	
Johns Hopkins Community Psychiatry		600 N. Wolfe St- Meyer Building 5500 E. Lombard St (Bayview Campus)	P: 410-955-3861	
JR Healthcare		2310 Charles St, Baltimore, MD 21218	P: 410 844-4110	
Marian House		949 Gorsuch Ave	410-467-4121	
MD General	Alcohol detox		410-225-8626	

Mercy	Detox	345 St Paul Pl, Baltimore, MD 21202	P: 410-332-9000	Medicaid
Mi Casa, Su Casa		3921 Old York Rd	P: 855-652-7376	
Mountain Manor - Adolescent	Detox, Inpatient Services	3800 Frederick Ave Baltimore, MD 21229	P: 410-233-1400	Medicaid
Mountain Manor - Adult	Detox, Inpatient Services	Varies	P: 301-447-2361	Medicaid
Nate Fields, Manager @ Street Outreach Team			P: 443-984-3419 C: 410-387-3633 F: 410-539-1091 Natefields@baltimoreci ty.gov	
New Vision House of Hope			410-466-8558	
Organization of Hope		218 E. Lexington St., Ste. 600	P:443-449-6018 Darren Cole: 443-653- 8227	
Park West Health System		3319 W. Belvedere Ave	P: 410-542-7800	
Penn North Recovery		2410 Pennsylvania Avenue Suite #200	P: 410-728-2080	
Powell Recovery Center	Detox	14 S. Broadway, Baltimore, MD 21231	P: 410-276-1773	Medicaid
REACH		2104 Maryland Ave	P: 410-752-6850	
Recovery King Sanctuary of God		Philadelphia, PA	P: 215-951-2223	

Salvation Army Booth House			P: 410-685-8878	
Step By Step of Maryland		3602 Mohawk Ave, Gwynn Oak MD	P: 410-744-5200	
Stop N Surrender Outpatient Program		2522 W. Huntington St Philadelphia, PA	P: 215-225-4626	
Total Health Care		1501 W. Saratoga St	P: 410-383-8300	See - <u>Baltimore FQHC</u>
Tuerk House	Inpatient Services	730 N. Ashburton Street Baltimore, MD 21216	P: 410-233-0684 F: 410-233-8540	Any
Turning Point	Methado ne Maintain	2401 E North Ave, Baltimore, MD 21213	P: 410-675-2113	Medicaid
Warwick Manor	Detox, Inpatient Services	3680 Warwick Rd East New Market, MD 21631	P: 410-943-8108	Any

# 8. Transportation Resources

Name	Website	Additional Details
Accommodating Gas Stations	http://www.mdot.maryland.gov/newMDOT/ADA/Documents%20Gas%20Pumps/MDOTGasPumps/2012.pdf	Resources for senior resident and/or a visiting driver with a disability that prevents them from filling their own gas tank
Baltimore Link	https://mta.maryland.gov/baltimorelink-bus- routes-october-2015	

CharmCard	http://www.mtacharmcard.com/seniors/	For Seniors and those with a permanent disability
CountyRide Program	http://www.baltimorecountymd.gov/Agencies/aging/countyride/	For Baltimore County residents 60+
Mobility and Paratransit	http://mdod.maryland.gov/transport/pages/mo bility-and-paratransit.aspx	
Maryland Health Care Commission Consumer Guide to Transportation Assistance	http://mhcc.maryland.gov/consumerinfo/longter mcare/transportationassistance.aspx	
MTA Call-A-Ride brochure	https://mta.maryland.gov/sites/default/files/MT A_Call_A_Ride_Web.pdf	

## 9. Employment

Name and Address	Contact Info	Hours
American Rescue Workers 11 W. Clement Street	410-566-3300	M, Tu, W, Sa: 6pm-7am, Thur, Su 4:30pm-7am
DORS - Division of Rehabilitation Services 2301 Argonne Dr, Baltimore, MD 21218	410-554-9442	M - F: 8:30am - 4:30pm
Eastside One Stop Career Center 3001 E Madison St, Baltimore, MD 21205	410 396-9030	M-F: 8:30am - 4:30pm
Franciscan Center 101 W. 23rd Street	410-467-5340	M-F: 10am-1pm
MCVET-Veterans 301 N. High Street	410-576-9626	Everyday: 9am-5pm Intake Everyday: 9am-4pm

Northwest Career Center 2401 Liberty Heights Ave, Baltimore, MD 21215	410 396-7873	M-F: 8:30am - 4:30pm
Our Daily Bread Employment Center 725 Fallsway, Baltimore MD 21202	443 986-9000 725 Fallsway, Baltimore, MD 21202	M-F, 8:30-2:30
St.Vincent De Paul of Baltimore Career Center 3445 Park Heights, Balto MD 21212	410-225-0870	M-F: 10am-4pm

# 10. <u>Undocumented and Immigrant Client Resources</u>

### 10a. Primary Health Care

Location + Address	Phone	Additional Info
The Access Partnership (TAP) <a href="https://www.hopkinsmedicine.org/health-care-transformation-strategic-planning/access-partnership/index.html">https://www.hopkinsmedicine.org/health-care-transformation-strategic-planning/access-partnership/index.html</a> Provides access to effective, compassionate, evidence-based primary and specialty care for uninsured and underinsured residents of the East Baltimore community surrounding The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center  Need to demonstrate financial need. Sliding-scale fee for patients who are uninsured and/or undocumented (minimum cost \$25) Must bring: proof of income, address, and valid ID  Bilingual services are provided in Spanish		
East Baltimore Medical Center 1000 E. Eager Street, Baltimore,	410-522-9800	
MD 21202		
<b>Johns Hopkins Outpatient Center</b> 601 N. Caroline Street, 7 <sup>th</sup> Floor, Baltimore, MD 21287	410-955-6634	Adult Medicine Clinic
Johns Hopkins Bayview Medical Center 4940 Eastern Avenue, 301	410-550-8847	General Internal Medicine Clinic

Building, Baltimore, MD 21224		
Johns Hopkins Bayview Medical Center 4940 Eastern Avenue, 301 Building, Baltimore, MD 21224	410-550-8847	Children's Medical Practice
Baltimore Medical System - See in Baltimore FQHC		
Chase Brexton - See in Baltimore FQHC		
Esperanza Center - See in <u>Legal Services</u>		
Family Health Centers of Baltimore (FHBC) - See in <u>Baltimore FQHC</u>		

### **10b. Specialty Health Care Services**

Eastern Clinic

MD 21205

620 N. Caroline Street, Baltimore,

Location + Address	Phone	Additional Info
Baltimore City Health Department - Family Planning and Reproductive Health + Oral Health https://health.baltimorecity.gov/family-planning-reproductive-health  Family Planning & Reproductive Health  Services: contraception (including emergency contraception), pregnancy testing and referrals, breast exams for ages 20+, pap smears for ages 21+, STD screening and treatment, HIV testing and counseling, substance use and mental health screenings and referrals, health education. Appointments encouraged. Services available to individuals ages 10-50 years. Baltimore City residency required. There is a sliding scale fee for undocumented and/or uninsured patients. No one turned away for an inability to pay  Oral Health  Services: basic dental exams, x-rays, teeth cleaning, fillings and extractions to children and adults ages 12 months and older. Urgent Care services such as tooth extraction are available for all ages, and dental care is		
also available for pregnant women enrolled in Medicaid. Appointment-only. Emergency walk-ins accepted. Baltimore City residency required. There is a sliding scale fee for undocumented and/or uninsured patients		
Druid Family Planning Clinic 1515 W. North Avenue, Baltimore, MD 21217	FP + RH: 410-396-0185 Oral: 410-396-0840	

FP + RH: 410-396-9401

Oral: 443-984-3548

#### **Planned Parenthood**

 $\frac{https://www.plannedparenthood.org/health-center/maryland/baltimore/21201/baltimore-city-health-center-3292-90620$ 

Provides affordable reproductive health services to adults and teens at a reduced fee for uninsured and/or undocumented immigrants who are not eligible for insurance. Services include: well-women exams, breast health exams and cancer screenings, birth control methods, pelvic exams, pregnancy testing, prenatal care and adoption referrals, STI testing and treatment, HIV testing and education, HPV vaccines, UTI infection treatment, abortion services, and male and female sterilization. Proof of income needed to qualify for reduced fee

Planned Parenthood - Baltimore 330 N. Howard Street, Baltimore, MD 21201	410-576-1414	
1115 21201		

#### 10c. Mental Health Services

Name + Address	Contact + Website	Additional Info
Community Psychiatry at the Johns Hopkins Hospital – Broadway Campus, Hispanic Clinic Meyer 144, 600 N. Wolfe Street, Baltimore, MD 21287	410-955-2365 https://www.hopkinsmedicine.org /psychiatry/specialty_areas/comm unity_psych/hispanic_clinic.html	
Department of Health, Office of Immigrant Health 500 N. Calvert Street, Baltimore, MD	Heather Kathrens, Refugee Mental Health Coordinator 410-767-1850 Heather.Kathrens@Maryland.Gov	
Immigration Status and Maryland Medicaid	https://mmcp.health.maryland.gov /Pages/Medicaid-Immigration- Status-Requirements.aspx	

### **10d.** Immigration Services

Name + Address	Contact + Website	Additional Info
Asylee Women Enterprise 4500 Frankford Avenue, Baltimore, MD 21206	443-850-0627 info@asyleewomen.org http://www.asyleewomen.org/	Services includes transitional housing to women seeking asylum (as long as they are from Baltimore or Washington, D.C., are awaiting an asylum decision,

		and are at least 18 years-old), educational (ESL)
CASA de Maryland - See <u>Legal S</u>	Services	
Immigration Status and Maryland Medicaid	https://mmcp.health.maryland.gov /Pages/Medicaid-Immigration- Status-Requirements.aspx	
Episcopal Refugee and Immigrant Center Alliance (ERICA) Cathedral of the Incarnation, 4 E. University Parkway, Baltimore, MD 21219	410-467-3751 infoerica.cathedral@gmail.com http://www.erica-baltimore.org/	Services are free and include: small grants for family reunification, interest-free loans for legal immigration fees (including for green cards, work permits, and asylum status), educational cultural orientation workshops (topics include legal rights, personal finance, health care access, and entrepreneurship), and ESL class in partnership with Strong City Baltimore
Immigration Outreach Service Center 5401 Loch Raven Boulevard, Baltimore, MD 21239	410-323-8564 info@ioscbaltimore.org http://www.ioscbaltimore.org/inde x.html  Cynthia Keenan, Community Organizer, 410-323-8564 Cynthia.toscbaltimore@gmail.com	A network of community-based and religious organizations dedicated to providing services to new immigrants in Baltimore. Services include: referrals to education, employment, and health care opportunities
International Rescue Committee 1900 N. Howard Street, Suite 200, Baltimore, MD 21218	410-327-1885 https://www.rescue.org/united- states/baltimore-md	Services include case management services for refugees and asylum seekers, including legal immigration services related to citizenship and reunification applications (interpretation provided)

World Relief 7 E. Baltimore Street,	410-244-0002 https://www.worldrelief.org/balti	Advise and represent immigrants and family members in immigration matters
Baltimore, MD 21202	more-clinic/	that include: understanding
Builinoi C, IVIB 21202	more enney	immigration options; family
	Spanish website:	reunification; applications for
	https://worldrelief.org/clinica-	naturalization, permanent residence,
	<u>baltimore</u>	work permits, TPS, and DACA; assisting
		victims of crime and domestic violence;
		representation in deportation
		proceedings. Client must reside in
		Maryland, or have cases in the
		Immigration Court in Maryland. Legal
		consultations are on Wednesday
		(before 9:30 a.m.), in English and
		Tuesdays in Spanish, with a \$70 fee (no
		cases are taken by phone).

# 11. Legal Services

Name + Address	Contact + Link	Services Offered
Baltimore Bar Foundation Senior Legal Services	https://www.baltim oreseniorlegalservic es.org/	Offers legal services to low-income seniors
CASA de Maryland 2224 E. Fayette Street, Baltimore, MD 21231	410-732-7777 https://wearecasa.o rg/our-programs/	Services include: citizenship education and application support; English and adult education; legal "Know Your Rights" services; vocational training; case management; health services; financial education; housing and community development advocacy; community organizing and advocacy
Disability Rights Maryland (formerly Maryland Disability Law Center)	https://disabilityrigh tsmd.org/	<ul> <li>They offer services in the following areas to individuals with disabilities (psychiatric, developmental, sensory, learning, TBI)</li> <li>Freedom from abuse and neglect</li> <li>Freedom from unnecessary institutionalization</li> <li>Access to education, housing, transportation, and health care</li> </ul>

		,
Esperanza Center 430 S. Broadway, Baltimore, MD 21231	https://www.catholi ccharities- md.org/services/esp eranza-center/	Provides free medical and dental services to immigrants in Baltimore metro area who do not qualify for health insurance and cannot pay for health care. No-cost primary and preventative care for adults and children; on a walk-in and by-appointment basis
FreeState Justice	https://freestate- justice.org/what- we-do/legal- services/	<ul> <li>Name changes</li> <li>Gender marker changes on BC or ID</li> <li>Discrimination based on sexual orientation or gender identity in employment, housing, health care, school, public accommodations, and prisons/detention centers</li> <li>Family law matters, including divorce or dissolution, child custody, child support, adoption</li> <li>Legal protection from harassment or harm, including IPV</li> </ul>
Homeless Persons Representation Project	http://www.hprplaw.org/	<ul> <li>Subsidized housing</li> <li>Public benefits</li> <li>Expungement</li> <li>Veteran discharge upgrades and VA benefits</li> <li>Veteran treatment docket, docket for homeless persons</li> <li>Homeless youth initiative</li> <li>Transgender legal clinic</li> <li>General civil legal assistance</li> </ul>
House of Ruth	https://hruth.org/ge t-help/legal- services/	Protective orders, peace orders, divorce, custody, child support
IRC	https://www.rescue. org/united- states/baltimore- md#what-services- does-the-irc-in- baltimore-provide	Immigration
Legal directory	https://www.people s-law.org/directory	
Maryland Legal Aid	https://www.mdlab. org/	<ul> <li>Expungement</li> <li>"Lawyer in the Library" Program</li> <li>Consumer rights</li> <li>Employment</li> <li>Family</li> <li>Government benefits</li> <li>Housing</li> </ul>

Maryland Volunteer Lawyer Service	https://mvlslaw.org/	<ul> <li>Family: guardianship, custody, adoption, divorce,</li> <li>Expungements</li> <li>Medicaid appeals</li> <li>Name changes</li> <li>Unaccompanied youth project</li> <li>Bankruptcy, debtors assistance, foreclosure prevention,</li> <li>Human trafficking prevention project</li> <li>Low-income taxpayer clinic</li> </ul>
Public Justice Center	http://www.publicju stice.org/index.cfm	Individual representation focusing on tenant housing issues and access to Medicaid and other public benefits
St. Ambrose Housing Aid Center	https://www.stambr os.org/pages/housin g-counseling.html	Individual representation focusing on foreclosure, landlord/tenant issues, and other housing matters
University of Maryland Legal Clinic	http://www.law.um aryland.edu/Progra ms-and- Impact/Clinical- Law/#tab-4	<ul> <li>Access to Justice Clinic: Effective Assistance of Counsel at Bail</li> <li>Appellate and Post-conviction Advocacy Clinic</li> <li>Civil Rights of Persons With Disabilities Clinic</li> <li>Consumer Bankruptcy: Legal Theory and Practice</li> <li>Consumer Protection / Attorney General's Office Clinic</li> <li>Drug Policy and Public Health Strategies Clinic</li> <li>Gender Violence Clinic</li> <li>Health Care Delivery and HIV / AIDS Clinic</li> <li>Human Rights in U. S. Law: Legal Theory and Practice</li> <li>Immigration Clinic</li> <li>Intellectual Property and Entrepreneurship Clinic</li> <li>Just Advice® Project</li> <li>Landlord Tenant Clinic: Legal Theory and Practice</li> <li>Low Income Taxpayer Clinic</li> <li>Mediation Clinic</li> <li>Public Health Law Clinic</li> <li>Youth, Education and Justice: Legal Theory and Practice</li> </ul>

# 12. <u>Behavioral Health Resources - Outpatient Clinics</u>

Location + Address	Phone	Additional Info
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### **ADAPT Cares** https://bonsecours.com/baltimore/our-services/behavioral-health/substance-abuse-treatmentprograms/adapt-cares Anti-Drug-Abuse-Program-with-Therapy (ADAPT) Cares is one of the three Substance Abuse Treatment Programs that is under the Community Institute of Behavioral Services (CIBS) that provides Community-Based Outpatient Opioid Maintenance Treatment. Adapt Cares target population is predominantly African American adult men and women with a primary diagnosis of opioid dependence. Services: Individual, group, gender-specific group, self-help support groups, primary care Insurance: PAC, MA, Medicare (410) 383-4978 3101 Towanda Ave., Baltimore, MD 21215 **APEX Counseling Center** http://apexcounselingcenter.com Services: 26-week Outpt SUD program, individual family and group therapy/psychotherapy, PRP Insurance: Medicaid, Medicare, Grey Zone Coverage, most major insurance programs, self-pay, sliding-scale offered 3200 Eastern Ave., Baltimore, MD 410-522-1181 21224 **ABA Health Services** http://www.abahealthservices.com Services: PRP, OutptMH, individual family and group therapy, SUD treatment (detox, behavioral therapy, individualized treatment), TBS for children, teens, and young adults Insurance: Medicaid, Medicare Park Heights Multi-Purpose Center 410-367-7821 3939 Reisterstown Rd., Baltimore, MD 21215 **Baltimore Medical Systems** http://www.bmsi.org/our-services & http://www.bmsi.org/find a health center Services: OutptMH, individual, family, and group therapy, SUD treatment & MAT Insurance: Medicaid, Medicare \*locations below with on-site pharmacy 735 S. Ann St. - Baltimore, MD 410-522-1181 410-558-4700 Middlesex 1245 Eastern Boulevard, 21221 St. Agnes\* 443-703-3200 900 Caton Avenue, 21229 (back side of old ER on Wilkens)

Highlandtown Healthy Living Center* 3700 Fleet Street, Suite 200, 21224	410-558-4900	Interpreter services (Jessica Contreras) Medical care in Sign Language Spanish speaking:	
Belair-Edison Family Health Center* 3700 Fleet Street, Suite 200, 21224	410-558-4800		
Orleans Square* 2323 Orleans Street, 21224	410-558-4747		
Pine Heights 1001 Pine Heights Ave. Ste. 100, 21229	443-703-3600		
Baltimore Behavioral Health <a href="https://www.detoxlocal.com/listing/baltimore-behavioral-health-inc-baltimore-md/">https://www.detoxlocal.com/listing/baltimore-behavioral-health-inc-baltimore-md/</a> Services: 28 day inpt, Outpt MH and SUD tx, PHP, for clients with a dual diagnosis, detox, MAT Insurance: Medicaid and Medicare for detox, Medicaid only for impatient			
1101 W Pratt Street - Baltimore, MD 21223	(410) 962-7180	Clients can walk-in to outpatient clinic M-F 9-12, must call ahead for inpatient tx	
Baltimore City Counseling Center http://www.rciclinicalpsychiatric.com Services: Outpt MH, PRP, case management, individual, family, and group counseling Insurance: Medicaid, Medicare, generous sliding scale for self-pay, uninsured *free transportation may be provided to Medicaid eligible recipients			
3 South Frederick St. Baltimore, MD 21202	(410) 327-6503		
3301 Belair Rd. Baltimore, MD 21213	(410) 732-0983		
Baltimore Crisis Response, Inc. (BCRI) <a href="http://www.bcresponse.org/">http://www.bcresponse.org/</a> Hotline: (410) 433-5175  A team of health care professionals that responds to emergencies to screen, assess and evaluate the needs of the person. BCRI is equipped to provide crisis intervention services to individuals at home, work or in the community.  Services: Phone crisis hotline, mobile crisis team, Inpt crisis tx, case management, detox and crisis stabilization for clients with SUD who also present with a co-occurring disorder  Insurance: Works with uninsured clients			
	410-433-5255		

		Г	
MD 21229			
Behavioral Health Clinic Baltimore http://www.bhcbaltimore.com/ Services: IOP, Outpt MH and SUD treatment, SUD detox and MAT Insurance: Medicaid, Medicare, Private insurance			
2310 N. Charles St. Baltimore, MD 21218	(410) 844-4110		
Bon Secours Community Psychiatry <a href="https://bonsecours.com/baltimore/our-services/medical-services/behavioral-health/outpatient-mental-health-clinic">https://bonsecours.com/baltimore/our-services/medical-services/behavioral-health/outpatient-mental-health-clinic</a> Services: Targeted CM and PHP – Partial Hospitalization Empowerment Program (PHEP): integrated behavioral health, culturally sensitive approach intensive day treatment for adults and children, inpt psych tx, PRP, residential tx for clients with severe psych disorders (provides supervision and rehabilitation aimed at helping client reintegrate and secure independent housing) Insurance: Medicaid, Medicare, private insurance			
2000 W. Baltimore St., Baltimore, MD 21229	(410) 362-3573		
Building Communities Today for Tomorrow <a href="http://www.bcttworks.com/">http://www.bcttworks.com/</a> Baltimore City based, private minority owned and operated corporation serving children, adolescents, adults, and seniors who are at risk of removal from the home, community, or who are transitioning from residential settings back into the community.  Services: PRP, outpt MH Insurance: Medicaid, Medicare, private insurance			
2901 Druid Park Dr., Ste. A210 Baltimore, MD 21215	410-467-6600		
Catholic Charities <a href="https://www.catholiccharities-md.org/services/behavioral-health/">https://www.catholiccharities-md.org/services/behavioral-health/</a> Outpatient mental health clinic and rehabilitation program.  Services: Outpt community behavioral health, Clinic-based and school-based therapeutic services, Respite services, Residential treatment, Therapy, Assessments Insurance: Medicaid, discount or sliding-fee scale available for self-pay			
320 Cathedral St. Baltimore, MD 21201	(667) 600-2000		

Chase Brexton (see Baltimore FCHC)

https://www.chasebrexton.org/our-services/behavioral-health

Services: Individual, family, group therapy, outpt MH,

Insurance: Medicaid, Medicare, private insurance, sliding scale for self-pay

Behavioral Health Locations: <a href="https://www.chasebrexton.org/about-us/locations">https://www.chasebrexton.org/about-us/locations</a>

Support Groups: <a href="https://www.chasebrexton.org/our-services/lgbt-health-resource-center/lgbtq-support-">https://www.chasebrexton.org/our-services/lgbt-health-resource-center/lgbtq-support-</a>

groups

Baltimore – Mount Vernon 1111 North Charles St., 21201	410-837-2050	SUD tx- IOP, MAT, groups, individual, outpt SUD Walk-ins available Mon-Thurs 1 PM each day
Columbia 5500 Knoll North Dr. Ste. 370 & 400 Columbia, MD 21045	443-837-2050	Walk-in behavioral health services Weds 8:30-12, 1-3 PM
Glen Burnie 200 Hospital Dr., Ste. 300 Glen Burnie, MD 21061	410-837-2050	SUD tx- IOP, MAT, groups, individual, outpt SUD
Randallstown 3510 Brenbrook Dr., Randallstown, MD 21133	410-837-2050	

#### Change Health Systems, Inc

http://www.change-health.com/

Clients can walk-in and maybe be seen that day. Psyc Eval after Assessment. Inform client No Rx without Tx.

<u>Services</u>: Psych urgent care, Individual, family, and group psychotherapy, outpt MH, PRP, TBS

**Insurance**: Medicaid, Medicare, sliding scale for self-pay

Mondawmin Mall, 3rd Fl.	410-233-1088
2401 Liberty Heights Ave. Ste. 4670	
Baltimore, MD 21215	

#### **Empowering Minds Resource Center**

Services: IOP, MAT, MHVS

emrcgroup.org

Glory Health Center Services: Outpt MH Insurance: Medicaid				
4705 B Harford Rd., Baltimore, MD 21214	410-444-0779			
Harford Belair Community Mental Health Center, Inchttp://www.harfordbelair.org/ Services: Outpt MH, PRP, Mobile CM, ACT, Individual, family, and group therapy, Mental Illness & Substance Abuse and Service to Older Adults (MISA) — a dual diagnosis service that provides specialized behavioral health (day program and outpt) for clients with co-occurring MH and SUD Insurance: Medicaid, Medicare, BCBS, MD Public MH Uninsured Eligibility				
4308 Harford Rd., Baltimore, MD 21214	(410) 426-5650			
Johns Hopkins Broadway Center for Addiction <a href="https://www.hopkinsmedicine.org/psychiatry/specialty_areas/substance_abuse/broadway_center_for_addict_ion.html">https://www.hopkinsmedicine.org/psychiatry/specialty_areas/substance_abuse/broadway_center_for_addict_ion.html</a> Services: Targeted CM, comprehensive outpt services, halfway house for female patients - the Wilson House, outpt opioid detox, IOP, standard outpt, MAT, housing resources Insurance: Medicare, Medicaid, some private insurance				
911 N. Broadway, 21205	(410) 955-5439			
Johns Hopkins Bayview Medical Cent A-Bldg. Fourth Fl. Center, #457	Johns Hopkins Bayview Community Psychiatry Johns Hopkins Bayview Medical Center, Dept. of Psychiatry A-Bldg. Fourth Fl. Center, #457 4940 Eastern Ave. Baltimore, MD 21224			
Emergency Department <a href="https://www.hopkinsmedicine.org/psychiatry/patient_information/b">https://www.hopkinsmedicine.org/psychiatry/patient_information/b</a> <a href="mailto:ayview/contact.html">ayview/contact.html</a>	(410) 550-0350 Outpatient: (410) 550-0104	Outpatient Services: Children, Teens, and Young Adults Emergency MH care, IOP, outpt services		
Adults and Older Adults	(410) 550-0104	Emergency MH care, inpatient units, outpt clinics, SUD, integrated behavioral health, targeted CM, IOP, Creative Alternatives, mobile treatment, PRP		
Addictions and SUDs <a href="https://www.hopkinsmedicine.org/substance_abuse_center/treatme">https://www.hopkinsmedicine.org/substance_abuse_center/treatme</a> <a href="https://ntml.ntml.ntml.ntml">https://ntml.ntml</a> <a href="https://ntml.ntml">https://ntml.ntml</a> <a href="https://ntml.ntml">https://ntml</a> <a href="https://ntml">https://ntml</a> <	(410) 550-6911	Intensive and Standard Outpt treatment, PHP, Inpatient Detox, Residential treatment, MAT (clinic and physician's office-based), Addiction Treatment		

		Services (ATS) – Bayview, Center for Addiction and Pregnancy (CAP) – Bayview, MISA – Bayview Insurance: Medicare, Medicaid, some private insurance
Johns Hopkins Community Psychiat https://www.hopkinsmedicine.org/pServices: Outpt MH, IOP, ACT, Hispa Insurance: Medicare, Medicaid, som The program does not deny services the hospital which can cover the cost	osychiatry/ nic Clinic, Individual, family, and ne private insurance based on inability to pay. Indi	viduals can apply for financial aid through
Broadway Campus Meyer Building Rm. 144 Johns Hopkins Hospital 600 N. Wolfe St., 21287	(410) 955-3861	
Hispanic Clinic	410-955-2365	MH services for adults and children of Hispanic origin Bilingual MH practitioners Mon-Thurs 8:30 AM – 4:30 PM
The Esperanza Center (See Legal services)	410-522-2668	Mon – Fri 9:00 AM – 4:30 PM Saturday 10:00 AM – 12:00 PM
Key Point Health Services <a href="http://www.keypoint.org">http://www.keypoint.org</a> Services: Outpt MH, PRP (adults and children), Community outreach, residential rehabilitation program in Balt City and County Insurance: Medicare, Medicaid, Tricare, private pay fees, sliding scale fees available		
1012 North Point Rd., Dundalk, MD 21222	(443) 216-4800	
500 North Rolling Rd., Catonsville, MD 21228	410-788-0300	
King Health Systems, Inc. <a href="http://www.kinghealthsystems.org/">http://www.kinghealthsystems.org/</a> Services: Outpt MH, Individualized t		ily, and group therapy

Insurance: Medicare, Medicaid, PRP Medicaid only

3502 W. Rogers Ave. #1, Baltimore, MD 21215	(410) 578-4340			
MOSAIC Community Services http://www.mosaicinc.org http://www.mosaicinc.org/programs-services/behavioral-health-clinics/ 1-855-2683 Services: Outpt MH- Day programs: PRP & OT, Residential Services- Residential rehab, Residential crisis, Housing for older adults SUD services- detox, MAT, intensive therapy Individual, family, and group therapy, targeted CM Outreach- ACT, intensive wrap-around services (referral through BHSB), off-site counseling http://www.mosaicinc.org/programs-services/ Targeted CM Walk-in: 9-11 Mondays; 1-3 Wednesday (410) 366-4360-x415 "Amy" Insurance: Only Outpt MH Clinics accepts Medicaid, Medicare, private payment, uninsured coverage				
Baltimore County – Timonium 1931 Greenspring Dr., Timonium, MD 21093	(410) 498-2603			
Baltimore County – Catonsville 27 Mellor Ave., Catonsville, MD 21228	(443) 612-1402			
Baltimore County – Rosedale 9201 Philadelphia Rd., Rosedale, MD 21237	(410) 574-7700			
Baltimore City 2225 N. Charles St., Baltimore, MD 21218	(443) 683-8053			
New Vision Behavioral Health <a href="https://www.newvisionbehavioral.org/">https://www.newvisionbehavioral.org/</a> Provides outpatient mental health services to low income children, adolescents, adults, and families who reside in Baltimore City, Baltimore County, and surrounding areas. The program is designed for individuals, who are experiencing emotional, behavioral, psychiatric, and/or psychological problems.  Referral forms: <a href="https://www.newvisionbehavioral.org/admission">https://www.newvisionbehavioral.org/admission</a> Services: Outpt MH, Individual, family, and group therapy, PRP, office and home-based services Insurance: Medicaid, self-pay, serves uninsured clients				
5718 Harford Rd Ste. 103	(410) 254-4343			

Baltimore, MD 21214

4710 Pennington Ave. 2 <sup>nd</sup> Fl. Ste. 3 Curtis Bay, MD 21226	(410) 355-3285		
Optimum Behavioral Health <a href="http://www.optimummd.com/">http://www.optimummd.com/</a> Outpatient mental health clinic and rehabilitation program.			
Services: Outpt MH, Individual, fami Insurance: Medicaid, discount or slice			
2300 Garrison Blvd. Ste. 104 Baltimore, MD 21216	(410) 233-6200		
Peace of Mind Counseling – C.A. Rushttp://baltimorecity.md.networkofc		spx?pid=CARushingAssociates 674 2 0	
Services: Individual and family thera Insurance: Medicaid, fee-for-service			
4710 Pennington Ave. 2 <sup>nd</sup> Fl. Ste. 6 Baltimore, MD 21226	(410) 562-5248		
Quadrant Inc. <a href="http://baltimorecity.md.networkofcare.org/mh/services/agency.aspx?pid=CARushingAssociates_674_2_0">http://baltimorecity.md.networkofcare.org/mh/services/agency.aspx?pid=CARushingAssociates_674_2_0</a> Transportation provided based upon availability and need			
Services: Outpt MH, Individual, fami Insurance: Medicaid, self-pay, unins			
11 E. Mt. Royal Ave. Ste. 3A Baltimore, MD 21202	(410) 605-0436		
Sheppard Pratt Health System <a href="http://www.sheppardpratt.org">http://www.sheppardpratt.org</a> Adult Services: https://www.sheppardpratt.org/patient-care-and-services/adult-services/inpatient-services			
Ellicott City Campus 4100 College Ave. Ellicott City, MD 21043	(410) 938-3000	Adult unit, Co-occurring unit for MH & SUD, Fenton General Adult Unit  Adult Day Hospital: General track and a co-occurring track	
Towson Campus 6501 N. Charles Street, Baltimore, MD 21204	(410) 938-3000	Inpatient: Adult Crisis Stabilization Unit (avg. 5 days, discharge to day program or IOP), Co-occurring Disorders Unit, ED inpatient Unit, ED, Psychotic Disorders,	

		Trauma Disorders Inpatient Units, Geriatric inpatient and IOP (https://www.sheppardpratt.org/patient-care-and-services/geriatric-services) Outpt: Adult Day Hospital: General track and a co-occurring track, PHP (for adults with psychotic disorders or chronic schizophrenia), IOP (ED and co-occurring)
Crisis Intervention Services	(410) 938-4357	Appointments are generally scheduled one to two days in advance, and take place M-F  Available for patients in crisis who need to see an experienced psychiatrist ASAP for a one-time only, face-to-face appointment. Psychiatrist then decides if further treatment is necessary. Not intended to be an ongoing outpatient care arrangement, but is a way to provide urgent care and to point the person in the right direction to receive ongoing help.
Scheduled Crisis Intervention Program (SCIP)	(410) 938-5302	Service for child, adolescent, or adult patients with urgent psych needs who are likely to require treatment from and/or a direct referral to a more intensive level of care, such as partial hospitalization or inpatient care. For medically stable patients, our SCIP is an alternative to an emergency room visit and provides the supportive intervention needed to help the patient heal and recover.  Initial phone screening is helpful to determine whether it is appropriate to be evaluated at SCIP. If it is determined that SCIP is appropriate, an appointment is scheduled with a licensed psychiatrist, within 24 hours if possible.  Insurance: Medicaid, Medicare, most major insurance companies, best to contact insurer directly to determine if SP in network

### Sinai Outpatient Psychiatry http://www.lifebridgehealth.org/Sinai/AdultOutpatientServices.aspx Services: Adult PHP and IOP, Outpt MH, Inpatient short-term unit, voluntary and involuntary admission, SUD treatment- Sinai Hospital Addictions Recovery Program (SHARP): outpt program for patients with SUDs, MAT, individual, group and family counseling, and fully integrated dual diagnosis services **Insurance:** Medicaid, Medicare, most private insurance companies, best to contact insurer directly to determine if in network (410) 601-5457 Ambulatory Psychiatry Building 2401 W. Belvedere Ave. Baltimore, MD 21215 **Thrive Behavioral Health** http://www.thrivebh.com/ Services: PRP, outpt MH, individual, family, and group therapy in homes, schools, community, and on-site clinic \*Assists clients with transportation to appointments when needed **Insurance:** Medicaid (410) 780-5203 Rosedale 8967 Yellow Brick Rd. Ste. A & B, Referrals faxed to: (410) 780-5205 Rosedale, MD 21237 Catonsville (410) 780-5203 5740 Executive Dr. Ste. 220, Referrals faxed to: Catonsville, MD 21228 (410) 780-5205 Total Health Care, Inc. Services: Individual, family, and group therapy, case management, SUD treatment- SUD case management, MAT, can be linked to other services while receiving MAT Insurance: Medicaid, Medicare (Part B only), most private insurance, sliding-fee scale for uninsured or self-pay See Baltimore FQHC for locations and contact information. Medstar Union Memorial Outpatient Psychiatry https://www.medstarunionmemorial.org/ourservices/mental-health/ \*After-hours crisis call (410) 554-2626 Services: PHP, IOP, Outpt MH clinic, Access and Crisis Intervention Services (ACIS) 24 hrs/day 7 days/wk, Walkin counseling center M-F 8:30-4:30, Individual, family, and group therapy Insurance: Medicaid, Medicare Part B, Tricare, most private insurance, some patients may be eligible for financial assistance Medstar Union Memorial Hospital (410) 554-6444 201 E. University Parkway

Baltimore, MD 21218		
EHP Behavioral Services http://www.ehpllc.net/ Services: Outpt MH services Insurance: Medicaid, Medicare, mos	et major private insurance	
3333 North Calvert St. Ste. 670 Baltimore MD 21218	(410) 933-9000	
The White Marsh Health Center 8114 Sandpiper Circle Ste. 215 Baltimore 21236	(410) 933-9000	
Union Memorial Hospital Counseling Center 3300 N. Calvert St. Baltimore 21236	(410) 933-9000	
	nd SUD clinic, RAISE Connection ing the early stages of psychot	n Program- comprehensive services for ic illness, inpatient clinic, Individual, family, incial assistance is available
Fayette Clinic 701 W. Pratt St. 3 <sup>rd</sup> Fl. Baltimore, 21201	(410) 328-2207	
Carruthers Clinic UMMC Midtown Campus – 300 Armory Place 2 <sup>nd</sup> Fl. Baltimore, 21201	(410) 328-9621 Emergency referrals accepted 24 hrs/day (410) 225-8155	
(677) 600-3000	rg/services/villa-maria-commu	unity-resources-behavioral-health-clinics/
Services: Outpt MH, School-based, P	PRP, Individual, family, and gro	up counseling, Home-based Respite

Program

**Insurance:** Medicaid, Medicare

Villa Maria of Anne Arundel County 1111 Benfield Blvd. #104 Millersville, MD 21108	(667) 600-2494	
Villa Maria of Baltimore City – Fallstaff 6999 Reisterstown Rd. Baltimore, MD 21215	(667) 600-3210	
Villa Maria of Baltimore City – Remington 2601 N. Howard St. Baltimore, MD 21218	(667) 600-2400	
Villa Maria of Baltimore City – Cherry Hill 606 Cherry Hill Rd., Ste. 201 Baltimore, MD 21225	(410) 354-5101	
Villa Maria of Baltimore County – Lansdowne 2700 Washington Ave. Halethorpe, MD 21227	(667) 600-3984	
Villa Maria of Baltimore County – Dundalk St. Rita's Parish Center 2901 Dunleer Rd. Dundalk, MD 21222	(410) 282-9430	
Villa Maria of Baltimore County - Towson 1220 East Joppa Rd. Towson, MD 21286	(667) 600-2331	

### 13. Additional Resources

Name	Contact Info	Link	Additional Info
Crisis Hotlines			

211 Maryland	211	www.211md.org	
Baltimore City Crisis Response	410-433-5175		
(Adults)  Baltimore City Child Protective Services	410-361-2235		Also use to access Family Preservation Services
Baltimore County Child Protective Services	410-853-3000 option 1		Trescrivation services
BCARS	410-752-2272		Children Mental Health
Family Tree Parenting Helpline	1-800-243-7337		
House of Ruth Domestic Violence	410-889-7884		
Disability Assistance			
Disability Benefits Help		http://www.disability-benefits- help.org/	
Disability Determination Process		(a)https://www.ssa.gov/disability/det ermination.htm (b)https://www.ssa.gov/disability/pro fessionals/bluebook/	
Employment Rehabilitation Services for Individuals with Disabilities		http://www.mdot.maryland.gov/new MDOT/ADA/index.html	
Financial and Income	Assistance		
Can You Quality for Both SSDI and SSI Disability Benefits?		http://www.disabilitysecrets.com/pag e5-43.html	

Intro to Supplemental Security Income  Our Daily Bread Employment Center 725 Fallsway, Baltimore MD 21202	443 986-9000 725 Fallsway, Baltimore, MD 21202	https://www.ssa.gov/disabilityssi/ssi.html	M-F, 8:30-2:30 Assistance with tax preparation, child support, renter's insurance
Understanding Supplemental Security Income		https://www.ssa.gov/ssi/text-eligibility-ussi.htm	
In-Home Care			
Attendant Care Program:		http://mdod.maryland.gov/acp/Pages /Attendant-Care-Home.aspx	Provides financial reimbursement to individuals with long-term or severe physical disabilities who require attendant services such as in-home assistance with personal care, household chores, and transportation.
BrightStar Home Care (Towson):		http://www.brightstarcare.com/balti more-citycounty/client-centered-care- in-towson/	
DHR In Home Aides brochure		http://dhr.maryland.gov/documents/ Brochures/Adult%20Services%20Flyer s/In-Home-Aide-Services-Flyer.pdf	
Other Resources			
Baltimore City Government Guide		http://msa.maryland.gov/msa/mdma nual/36loc/bcity/html/bcitye.html	

Burial Assistance Program	2	http://dhr.maryland.gov/weathering- tough-times/burial-assistance/	Limited financial help with funeral expenses of
110514111			deceased recipients of Public Assistance programs
			when their families cannot afford funeral costs.

# 14. Baltimore City Federally Qualified Health Centers

Name + Address	Phone + Website	Additional Info
general and family health s Health Benefits Advisors to insurance plans. Free interpreters are also a	stem in the state of Maryla ervices at a sliding-scale fe aid eligible patients in app vailable at BMS in 13 langu alit, Nepali, Sign Language,	and. It provides children's, women's, mental and social, e discount to patients without insurance. BMS also has plying for other free/low-cost health programs and plages: Amharic, Arabic, Burmese, Chin, French, Hindi, Somali, Spanish, Swahili, and Tigrinya. BMS does not origin.
Baltimore Medical System Belair-Edison 3120 Erdman Avenue Baltimore, MD 21213	(410) 558-4800 http://www.bmsi.org	
Baltimore Medical System – Highlandtown 3700 Fleet Street, Suite 200 Baltimore, MD 21224	Tel: (410) 558-4900 http://www.bmsi.org	
Baltimore Medical System – Middlesex 1245 Eastern Boulevard Baltimore, MD 21221	(410) 558-4700 http://www.bmsi.org	
Baltimore Medical System – Pine Heights 1001 Pine Heights Ave, Suite 100 Baltimore, MD 21229	(443) 703-3600 http://www.bmsi.org	

Baltimore Medical System – Orleans Square 2323 Orleans St. Baltimore, MD 21224	(410) 558-4747 http://www.bmsi.org	
Baltimore Medical System – St. Agnes 900 S. Caton Ave. Baltimore, MD 21229 Parking Lot B	(443) 703-3200 http://www.bmsi.org	
	ices is a system of FQHCs p	roviding primary care, OB/GYN, dental, lab, same-day, es for uninsured patients and/or patients with a

household income level at or below 200% FPL are offered at a sliding fee scale. Patients must fill out the sliding fee scale application and provide proof of income and household size.

Services provided vary by location. Services at the Baltimore location include: pediatric and adult primary care, HIV/infectious disease care, behavioral health, OB/GYN care, substance abuse program, dental care, case management (including insurance assistance), free walk-in HIV testing, on-site lab, same-day services, and pharmacy. This location also has a LGBT Health Resource Center, which offers comfortable and affirming services to LGBTQ communities.

#### Family Health Centers of Baltimore (FHCB)

FHCB is a system of FQHCs offering a range of primary care, dental care, women's health, and behavioral health services at a sliding-scale fee calculated based on family size and income for uninsured and/or patients below 200% FPL. For patients with insurance plans, FHCB accepts Medicaid, Medicare, Blue Cross Blues Shield, Amerigroup, United, Maryland Physicians Care, Riverside, and most commercial health insurance and dental plans.

Family Health Centers of Baltimore (FHCB) – Brooklyn 3540 S Hanover St Brooklyn, MD 21225	(410) 355-0343 https://fhcb.org/	
Family Health Centers of Baltimore (FHCB) – Cherry Hill 631 Cherry Hill Road Baltimore, MD 21225	(410) 354-2000 https://fhcb.org/	

(410) 500-5600
https://fhcb.org/

#### **Park West Health Systems**

Park West Health Systems is a group of FQHCs that provide low-cost primary and preventative care to patients regardless of their ability to pay. Services are offered at a sliding —scale fee discount to uninsured patients who apply and qualify based on income and household size. Uninsured patients who do not qualify for this discount or choose not to apply will be charged a minimum \$50 fee for the service(s) provided. All Park West clinics have Spanish-speaking interpreters to assist patients in scheduling appointments and communicating with doctors. Services vary by location.

Park West Health Systems – Belvedere Ave 3319 W. Belvedere Avenue Baltimore, MD 21215	(410) 542-7800 http://www.parkwestm ed.org/about- us/locations/belvedere- ave	Services offered: Adult and pediatric primary care, dental, OB/GYN, and pharmacy.
Park West Health Systems – Men and Family Health Park Heights 4151 Park Heights Avenue Baltimore, MD 21215	(443) 874-5502 http://www.parkwestm ed.org/about- us/locations/men-and- family	Services offered: adult primary care; treatment, counseling, and case management for substance abuse and HIV/AIDS; and psychotherapy services.
Park West Health Systems – Reisterstown Road Plaza 4120 Patterson Avenue Baltimore, MD 21215	(410) 764-2266 http://www.parkwestm ed.org/about- us/locations/reistersto wn	Services offered at the Reisterstown Road Plaza location include: adult and pediatric primary care, OB/GYN, and substance abuse and HIV/AIDS treatment, counseling, and case management

#### **Total Health Care (THC) Community Clinics**

Total Health Care Community Clinics is a system of 10 FQHCs located in Baltimore City and surrounding areas. THC provides a wide range of health services – from primary care to early intervention for HIV/AIDS to mental health and substance abuse counseling. Services vary by location, and are available at a sliding-scale fee discount for uninsured patients who meet household income requirements. Clinic hours also vary by location – visit the THC website for more information.

Total Health Care (THC)	(410) 383-8300	The Division Health Center primarily serves patients	
Community Clinics –	http://www.totalhealth	from Bolton Hill, Druid Heights, Easterwood, Harlem	
Division Health Center	care.org/	Park, Madison Park, Penn North, Reservoir Hill,	

1501 Division Street Baltimore, MD 21217	(44.0) 202 2220	Sandtown-Winchester, and Upton neighborhoods. But patients from all areas are welcome. Services offered by the Division Health Center include: adult and pediatric primary care, OB/GYN, immediate care, dental care, and pharmacy.	
Total Health Care (THC) Community Clinics – Kirk Health Center 2400 Kirk Avenue Baltimore, MD 21218	(410) 383-8300 http://www.totalhealth care.org/	The Kirk Health Center primarily serves patients from East Baltimore, Midway, Barclay, and CHUM neighborhoods, but patients from all areas are welcome. Services offered at this center include: family practice and pharmacy.	
Total Health Care (THC) Community Clinics – Mt. Royal Health Center 922 W. North Avenue Baltimore, MD 21217	(410) 383-8300 http://www.totalhealth care.org/	The Mt. Royal Health Center primarily serves patients from Bolton Hill, Druid Heights, Easterwood, Harlem Park, Madison Park, Penn North, Reservoir Hill, Sandtown-Winchester, and Upton neighborhoods. But patients from all areas are welcome. Services offered at this center include: family medicine and mental health services.	
Total Health Care (THC) Community Clinics – Mondawmin Mall Health Center 2401 Liberty Heights Ave, Suite 111- 113 Baltimore, MD 21215	(410) 383-8300 http://www.totalhealth care.org/	The Mondawmin Mall Health Center primarily serves patients from Ashburton, Callawa-Garrison, East Arlington, Dolfield, Liberty Square, Mondawmin, and Park Circles neighborhoods, as well as any patient with urgent care needs. Patients from all areas are welcome. Services offered at this clinic include: adult and pediatric primary care, OB/GYN, and pharmacy.	
Total Health Care (THC) Community Clinics – Open Gates Health Center 1111 Washington Boulevard Baltimore, MD 21230	(410) 383-8300 http://www.totalhealth care.org/	The Open Gates Health Center primarily serves patients from Barre Circle, Ridgley's Delight, and Washington Village/Pigtown neighborhoods, but patients from all areas are welcome. Services provided at this location include: adult and pediatric primary care, mental health services, HIV/AIDS testing, family practice, and pharmacy.	
Total Health Care (THC) Community Clinics – Saratoga Health Center 1501 W. Saratoga Street Baltimore, MD 21222	(410) 383-8300 http://www.totalhealth care.org/	The Saratoga Health Center primarily serves patients from Boyd-Booth, Franklin Square, Penrose/Fayette, Shipley Hill, and Union Square neighborhood, but patients from all areas are welcome.	
Total Health Care (THC) Community Clinics – Westside Health Center	(410) 383-8300 http://www.totalhealth care.org/	The Westside Health Center primarily serves patients from Carroll-South, Hilton, Edmondson, Gwynn Falls, Mill Hill, and Wilhelm Park neighborhoods. But patients	

2449 W. Frederick Avenue Baltimore, MD 21223		from all areas are welcome. Services provided at this center include: family practice, and OB/GYN.
Total Health Care (THC) Community Clinics – Medstar Union Memorial Center 200 E. 33rd Street, Suite 265 Bauernschmidt Building Baltimore, MD 21218	(410) 383-8300 http://www.totalhealth care.org/	The Medstar Union Memorial Center primarily serves patients from Waverly, Better Waverly, Oakenshawe, Barclay, and Northwood neighborhood. But patients from all areas are welcome. This center provides family practice services.  It is easiest to access this center via the East 33rd Street or 3304 Guilford Street entrance.

## 15. Eviction Prevention

Name + Address	Phone + Website	Hours	Additional Info